

# ANNUAL REPORT

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## 2024 EDITION

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Photo credit: Spadaccia Photography

**Teamwork.  
Service.  
Respect.**



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# MESSAGE FROM THE FIRE CHIEF

It is my honor to present to you the 2024 Annual Report which illustrates our team's commitment to the residents of Manheim Township and beyond. MTFR continues to be a service driven organization that is a recognized leader in providing emergency service response, preparedness, and prevention.

In 2024, MTFR was the lead agency for fire rescue protection to ensure the safety of thousands of spectators at the following events:

- |                   |   |
|-------------------|---|
| • May 30 – June 2 | 79th U.S. Women's Golf Open                       |
| • September 2     | Vice-Presidential Candidate Tim Waltz County Tour |
| • September 7-8   | Lancaster Airshow                                 |
| • October 6       | WIOV Country Music Fest                           |
| • November 3      | Presidential Candidate Donald Trump Rally         |

The framework in planning and managing these events were successfully executed by our group of talented professionals and is a true testament to the high level of service they provide in our community day in and day out.

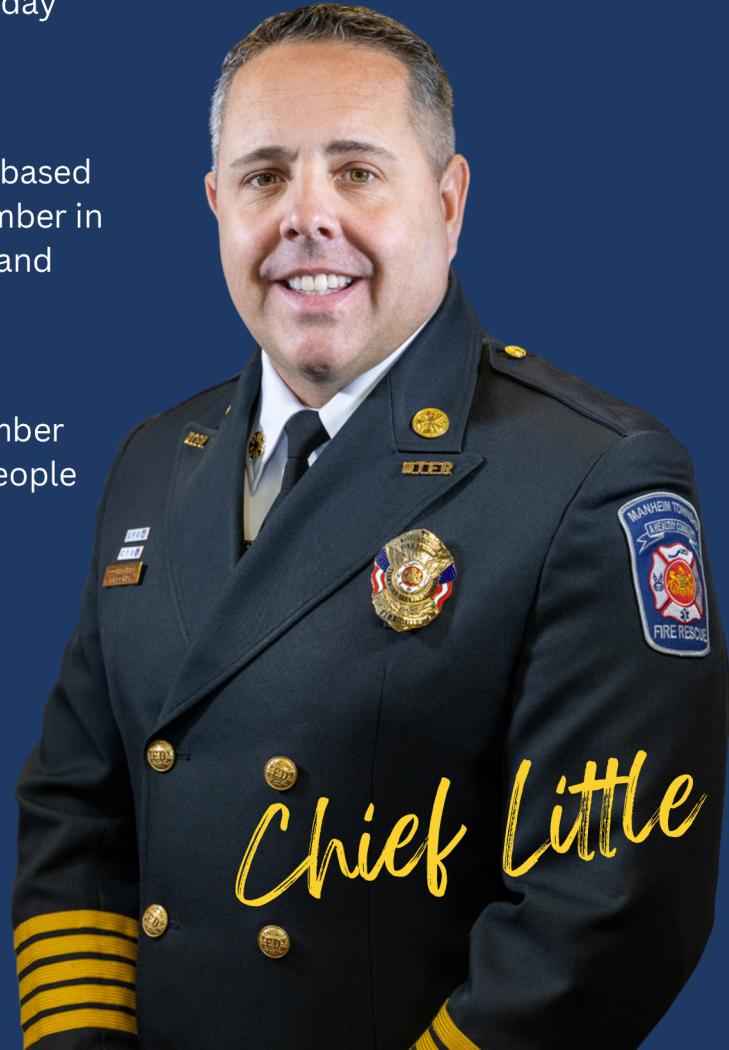
Our team's dynamic efforts for continuous organizational improvement will continue in 2025 based on these two main principles. Affording every member in the organization the best opportunity to succeed and seek out opportunities to engage, connect, and be involved in the community.

Even during our most challenging days, every member of MTFR stays dedicated to our mission and the people we service through our established core values.

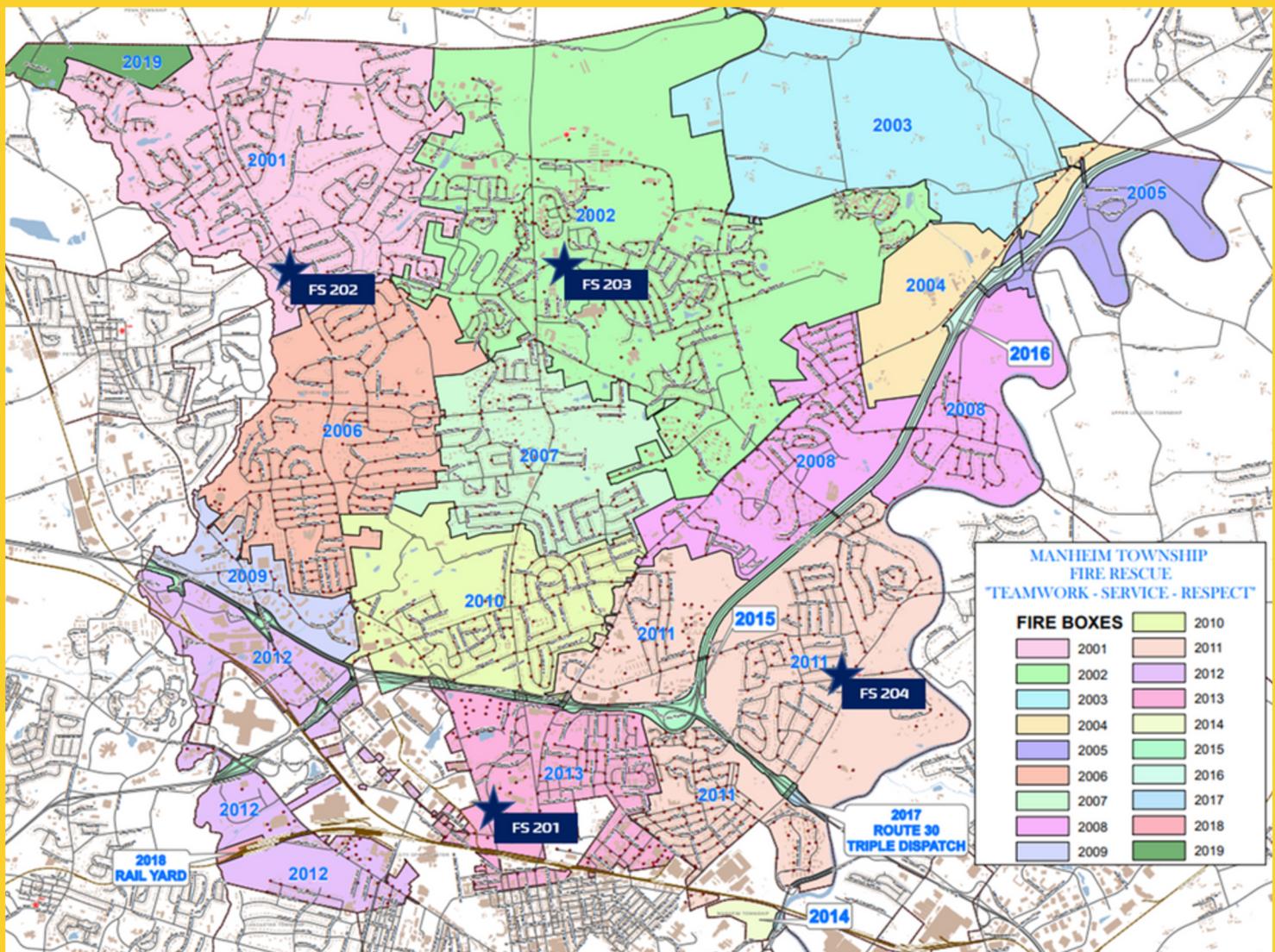
## Teamwork • Service • Respect

Every day our team commits to you – our pledge to provide you exceptional service as professionals with accountability and integrity.

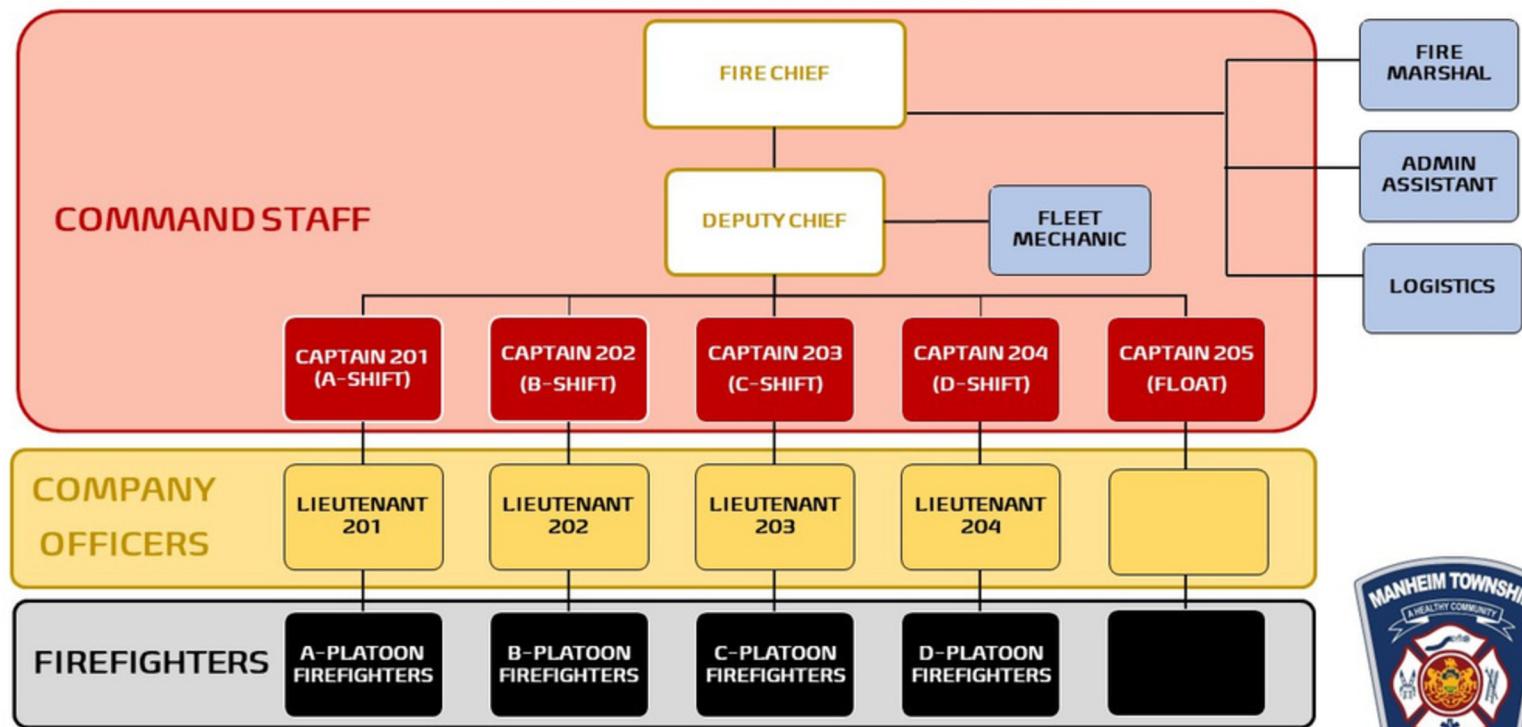
Honored to Serve,  
Scott R. Little  
Fire Chief



# FIRE STATION LOCATIONS



# MTFR CHAIN OF COMMAND



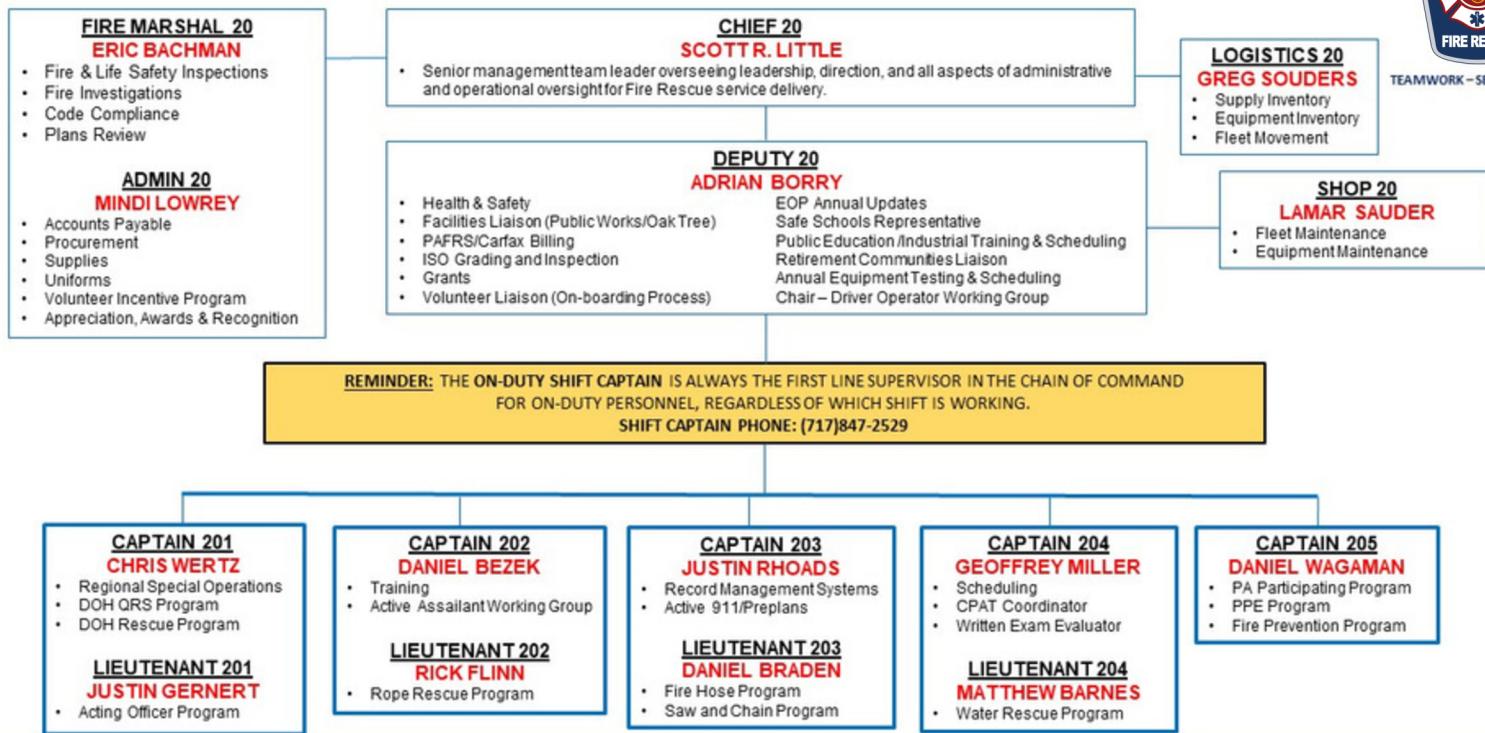
TEAMWORK - SERVICE - RESPECT

# MTFR CHAIN OF COMMAND / DIVISION OF LABOR



TEAMWORK – SERVICE – RESPECT

## MTFR CHAIN OF COMMAND / DIVISION OF LABOR



TEAMWORK – SERVICE – RESPECT

# COMMAND STAFF

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**FIRE CHIEF  
SCOTT LITTLE**



**DEPUTY CHIEF  
ADRIAN BORRY**



**FIRE MARSHAL  
ERIC BACHMAN**



**A SHIFT CAPTAIN  
CHRISTOPHER WERTZ**



**B SHIFT CAPTAIN  
DANIEL BEZEK**



**C SHIFT CAPTAIN  
JUSTIN RHOADS**



**D SHIFT CAPTAIN  
GEOFFREY MILLER**



**FLOAT CAPTAIN  
DAN WAGAMAN**

# ADMINISTRATIVE SUPPORT TEAM

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**MINDI WISE-LOWREY**  
Administrative Assistant



**GREG SOUDERS**  
Logistics Specialist



**LAMAR SAUDER**  
Fleet Mechanic

# LIEUTENANTS

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**A SHIFT LIEUTENANT**  
**JUSTIN GERNERT**



**B SHIFT LIEUTENANT**  
**RICHARD FLINN, III**



**C SHIFT LIEUTENANT**  
**DANIEL BRADEN**



**D SHIFT LIEUTENANT**  
**MATTHEW BARNES**

# FIREFIGHTERS

## A SHIFT



FIREFIGHTER / EMT  
RYAN ASHMAN



FIREFIGHTER / EMT  
BENJAMIN BARNHART



FIREFIGHTER / EMT  
JAROD CARPENTER



FIREFIGHTER / EMT  
MICHAEL ROTEN



FIREFIGHTER / MEDIC  
KEITH STILL

## B SHIFT



FIREFIGHTER / AEMT  
KURT REINERT



FIREFIGHTER / EMT  
JARRETT SEIP



FIREFIGHTER / EMT  
ETHAN STEMLER



FIREFIGHTER / EMT  
ZACH REINHART



VACANT

## C SHIFT



FIREFIGHTER / AEMT  
TANNER BOWERS



FIREFIGHTER / EMT  
KIRK EVANS



FIREFIGHTER / EMT  
NATHAN QUINN



FIREFIGHTER / EMT  
AUSTIN SWEIGART



VACANT

## D SHIFT



FIREFIGHTER / EMT  
JASON FARLEY



FIREFIGHTER / EMT  
RYAN GARDILL



FIREFIGHTER / EMT  
MASON RAMPULLA



FIREFIGHTER / EMT  
BRYCE SIMPSON



FIREFIGHTER / EMT  
SHELDON ZIMMERMAN

Part-time staff and volunteer members provide an essential support function to ensure MTFR is able to provide the necessary emergency services response to our community around the clock 24/7/365.

## PART-TIME STAFF

FF/Medic Jordan Bankert  
FF/EMT Jesse Berdanier  
FF/EMT Joshua Campbell  
FF/AEMT Cory Carpenter  
FF/EMT Douglas Cochran  
FF/EMT Lyle Cosner  
FF/EMT Connor Davis  
FF/EMT Will Herskowitz  
FF/EMT Evan Hogan  
FF/EMT Brock Hunt  
FF/EMT Douglas Kemmerly  
FF/Medic Michael Kiefer  
FF/EMT Eric Lefevre  
FF/EMT Greg McDonald  
FF/Medic Nathan Moyer  
FF/EMT Michael Shaak  
FF/EMT Jeremy Shaffner  
FF/EMT Ryan Spangler  
FF/EMT Jason Stiltner  
FF/EMT Matthew Snyder

## VOLUNTEERS

FF/EMT Cole Bachman  
FF Amy Degiacco  
FF Ervin Fisher  
FF/EMT Benjamin Herskowitz  
FF/EMT Kimberly Herskowitz  
FF Peter Hoy  
FF Dan Lefever  
FF Mark Midgal  
FF/EMT Julia Reist  
FF/EMT Scott Smith  
FF Jeff Stoltzfus

## VOLUNTEER SUPPORT MEMBERS

Joe Banzhof  
Ed Berilla  
Randy Bixler  
Krista Denlinger  
Joshua Druce  
Carl Everhart  
Gary Gaiserrat  
Melissa Kneasel  
Steve Leayman  
Chris Oberle, II  
Mike Oster  
Alice Pinto  
Manny Pinto  
Douglas Schmuckle  
Stephen Zywko

# FIRE APPARATUS



# ANNUAL STATS

# CALL VOLUME



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**Fire: 1,861 | EMS: 1,597 | Total: 3,458**

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## APPARATUS RESPONSES IN 2024

**E201**

**E202**

**E203**

**TK204**



**1,303**

**715**

**1,115**

**1,371**



# ANNUAL STATS



## STATION TOTAL RESPONSES IN 2024

**STA 201**

**STA 202**

**STA 203**

**STA 204**



**1,317**

**715**

**1,160**

**1,395**

MTFR is responsible for responding to emergency calls dispatched by LCWC. NFPA Standard 1710 established benchmark time goals of 90% of dispatched calls by call type. Call types are divided into EMS and Fire. Both EMS and Fire have different response time goals. FIRE response time goals are based on 80 second turnout time, 480 second travel time, and initiate action at emergency scene with all MTFR responding apparatus goal of 9 minutes 20 seconds at least 90% of the time.

## BENCHMARK SUCCESS RATES

**A SHIFT: 93% | B SHIFT: 90% | C SHIFT: 91% | D SHIFT: 90%**

**ENGINE 201: 93% | ENGINE 202: 88% | ENGINE 203: 92% | TRUCK 204: 91%**

**TOTAL TRAINING HOURS: 4,110.60**

**TOTAL NUMBER OF TRAINING ENTRIES: 2,879**

# MUTUAL AID

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A total of 181 requests for MTFR resources from 22 different fire companies in 2024. An increase of 38 calls for service when responding into neighboring municipalities compared to 2023.

**BLUE ROCK FIRE RESCUE - 3**

**EAST PETERSBURG FIRE COMPANY - 8**

**GARDEN SPOT FIRE RESCUE - 3**

**HEMPFIELD FIRE COMPANY - 3**

**INTERCOURSE FIRE COMPANY - 1**

**LAFAYETTE FIRE COMPANY - 26**

**LAMPETER FIRE COMPANY - 1**

**LANCASTER CITY BUREAU OF FIRE - 22**

**LANCASTER TOWNSHIP FIRE DEPARTMENT - 7**

**LEB - CORNWALL BOROUGH - 1**

**LINCOLN FIRE COMPANY - 1**

**LITITZ FIRE COMPANY - 4**

**MANHEIM FIRE COMPANY - 11**

**MAYTOWN FIRE RESCUE - 1**

**MASTERSONVILLE FIRE COMPANY - 1**

**MOUNTVILLE FIRE COMPANY - 1**

**RAWLINSVILLE FIRE COMPANY - 1**

**ROHRERSTOWN FIRE COMPANY - 44**

**ROTHSVILLE VOLUNTEER FIRE COMPANY - 2**

**UPPER LEACOCK TOWNSHIP FIRE COMPANY - 18**

**WEST EARL FIRE COMPANY - 9**

**WITMER FIRE PROTECTION ASSOCIATION - 13**



# NEW HIRES IN 2024

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FT

**RYAN ASHMAN**

FF/EMT Ashman is assigned to Engine 203 / A Shift



FT

**SHELDON ZIMMERMAN**

FF/EMT Zimmerman is assigned to Engine 203 / D Shift.  
Sheldon graduated from HACC Municipal Fire Academy in May.

# COMMUNITY OUTREACH / ENGAGEMENT

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**66 Events**

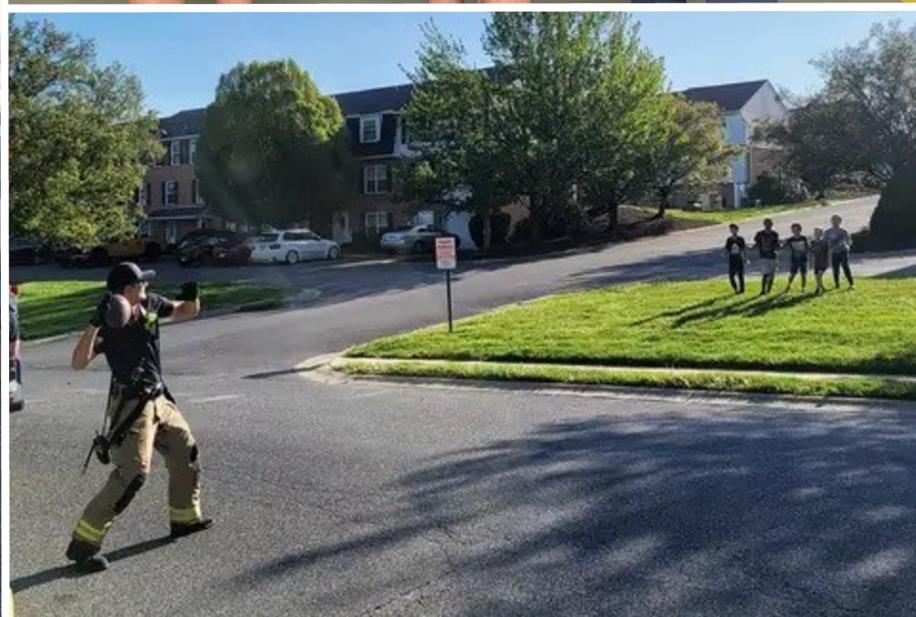
**6,622 Participants**

**2,905.50 Contact Hours**

- Block Parties
- Calvary Homes Spring Fling
- Celebrate America Event
- Community Touch-A-Truck Events
- Cub Scout Visits
- Easter Egg Hunt with Parks and Rec
- Fire Drills
- Fire Extinguisher Trainings
- Fire Station Visits
- GiGi's Playhouse Visit
- Holiday Open House with Parks and Rec
- Lancaster Bible College Fire Safety Education
- Manheim Township Public Library
- Pop-Up Silent Auction
- National Night Out with Police at Community Park
- Neighborhood Parades
- Oregon Dairy Fall Festival
- Oregon Dairy Food Bank Fundraiser
- Oregon Dairy and Power Packs Project
- Pink Patch Project for Police
- Public Education Visits
- Puppies with a Purpose Visit to Fire Station
- Reading Events
- Remembrance of 9-11 Events
- Ride to School in Fire Truck
- Salute to Service with MT Varsity Football Team
- School Visits
- Smoke Detector Installs
- Summer Camp Visits at Landis Woods
- Toys for Tots Drive
- Truck or Treat at Overlook
- 4th of July Visits at Bent Creek CC and Lancaster CC



# COMMUNITY OUTREACH / ENGAGEMENT



# COMMUNITY OUTREACH / ENGAGEMENT



# HIGHLIGHTS AND ACHIEVEMENTS

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## Service Delivery Improvements

- Awarded Expert Level in Pediatric Care by the Pennsylvania Department of Health and the Pennsylvania Emergency Health Services Council (PEHSC).
- Board of Commissioners approved the purchase of a 2024 Demo Pumper; this unit was built in the fall of 2024.
- Board of Commissioners approved the first ever collective bargaining agreement with staff to ensure minimum staffing is a top priority to keep our community safe.
- Collaborative training between MTFR and MTPD at various locations throughout Manheim Township to include annual recertification of Police Officers in first aid and CPR.
- Continued with successful Narcan Program in coordination with Lancaster County District Attorney's Office.
- Members assigned to the South-Central Rescue Task Force, continued to improve internal response capabilities with technical rescue certification programs. In March, they completed in the large-scale exercise that included Regional, State, and Federal assets.
- MTFR staff completed NFPA 1002 National Testing for Driver Operator Aerial/Tiller at Lancaster County Public Safety Training Center.



# HIGHLIGHTS AND ACHIEVEMENTS

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## Service Delivery Improvements (Continued)

- MTFR improved Quick Response Service capabilities through the Pennsylvania Department of Health and Medical Director Dr. Michael Rehart.
- Numerous staff members were afforded the opportunity for professional development in nationally recognized programs in Technical Rescue, Fire Instructor, and Fire Officer.
- Placed new Fire Engine in service at Station 201. This replaces a 2011 Fire Engine.
- Received OSFC grant to purchase new personal protective equipment and fire hose in accordance with industry standards and recommendations. The new PPE has enhanced gear specifications to ensure versatility and functionality.
- Transitioned to new Records Management Software solution that consolidates NFIRS, ePCR, fire prevention, pre-incident planning, personnel management, asset & inventory, training, community engagement, and emergency response into a single application.
- Upgraded all thermal imaging cameras on front line fire apparatus.



# HIGHLIGHTS AND ACHIEVEMENTS

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## Partnerships

- Brethren Village Residents Council provided funding for MTFR to further expand our QRS level of care for patients experiencing a medical emergency.
- Captain Daniel Bezek continued to lead the Lancaster County Active Assailant Working Group and the official video and supporting documents were circulated throughout all Lancaster County Fire, Police, and EMS agencies.
- Firefighters Relief Association supported staff with continuous equipment upgrades and the purchase of an entire new complement of rescue tools for Truck 204.
- Fire Rescue Foundation, Aubrey Montgomery - State Farm Insurance Agent, and SERVPRO of Lancaster East and Southern Lancaster County were able to place into service (15) fifteen first responder ballistic vest to protect them during violent incidents.
- Fire Rescue Foundation purchased a forcible-entry simulator that will train staff members for years to come on the types of doors encountered in day-to-day firefighting operations.



# HIGHLIGHTS AND ACHIEVEMENTS

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## Partnerships (Continued)

- Landis Homes and Mennonite Home provided donations to Fire Rescue Foundation to support firefighter health and safety initiatives.
- Manheim Township Codes Department provided opportunities for training throughout the community.
- Manheim Township School District allowed the use of their facilities for training and building familiarization.
- Mission BBQ highlighted MTFR in 2024 as their Giving Back Program recipient.
- Universal Fitness continued to provide all active Firefighters with fitness center memberships.
- Lancaster City Bureau of Fire coordinated joint training opportunities for both agencies to train and learn together at an acquired structure.
- Fire Rescue Foundation purchased training for all firefighters in identifying and communicating with children that have Autism.
- Assisted Lancaster Airport with fire rescue support for several VIP visits as well as a successful Air Show.



# HIGHLIGHTS AND ACHIEVEMENTS

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## Honors & Awards

- Captain Daniel Bezek, Firefighter Kurt Reinert, and Firefighter Will Herskowitz successfully assisted EMS with the delivery of healthy baby girl. Each member was awarded the Pennsylvania Department of Health Prehospital Delivery Commendation.
- Captain Daniel Bezek graduated from Leadership Lancaster Core Class 2024
- Captain Christopher Wertz was named Manheim Township Employee of the Month for February by the Board of Commissioners.
- Captain Christopher Wertz was credentialed as a FO and Chief EMS Officer (CEMSO) through CPC.
- Captain Daniel Wagaman began Leadership Lancaster 2025 Core Program.
- Chief Scott Little was honored by City and State PA on the 40 in Their Forties list.
- Fire Marshal Eric Bachman, Lieutenant Rick Flinn, Firefighter Zach Reinhart and Firefighter Lyle Cosner saved a cardiac arrest patient on 5.2.2024.
- Lieutenant Justin Gernert and Firefighter Ryan Gardill saved a cardiac arrest patient on 10.4.2024.



# HIGHLIGHTS AND ACHIEVEMENTS

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## Honors & Awards (Continued)

- Firefighter Jason Farley was given the opportunity to attend a Federal USAR class at the New Jersey Task Force 1 Headquarters.
- Firefighter Keith Still was awarded the Medal of Valor by the Eastern Division of the International Association of Fire Chiefs during their conference in Mount Laurel, New Jersey
- Firefighter Keith Still was awarded the Red Cross Lifesaving Award by the Central Pennsylvania Chapter.
- Fleet Mechanic Lamar Sauder was awarded the 2024 Emergency Vehicle Technician of the Year by Firehouse Magazine.
- Fleet Mechanic Lamar Sauder was named Manheim Township Employee of the Month for November by the Board of Commissioners.
- Governor Josh Shapiro and Fire Commissioner Tom Cook stopped by Station 203 to speak to members of MTFR as the Governor sought out public support to increase funding for first responders.
- Lieutenant Rick Flinn, III was credentialed as a Fire Officer (FO) through the Commission on Professional Credentialing (CPC).



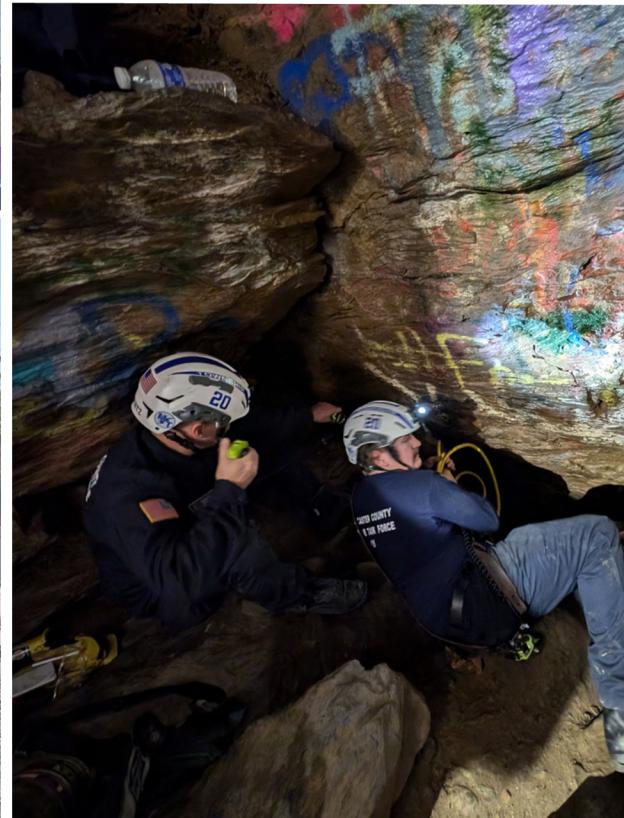
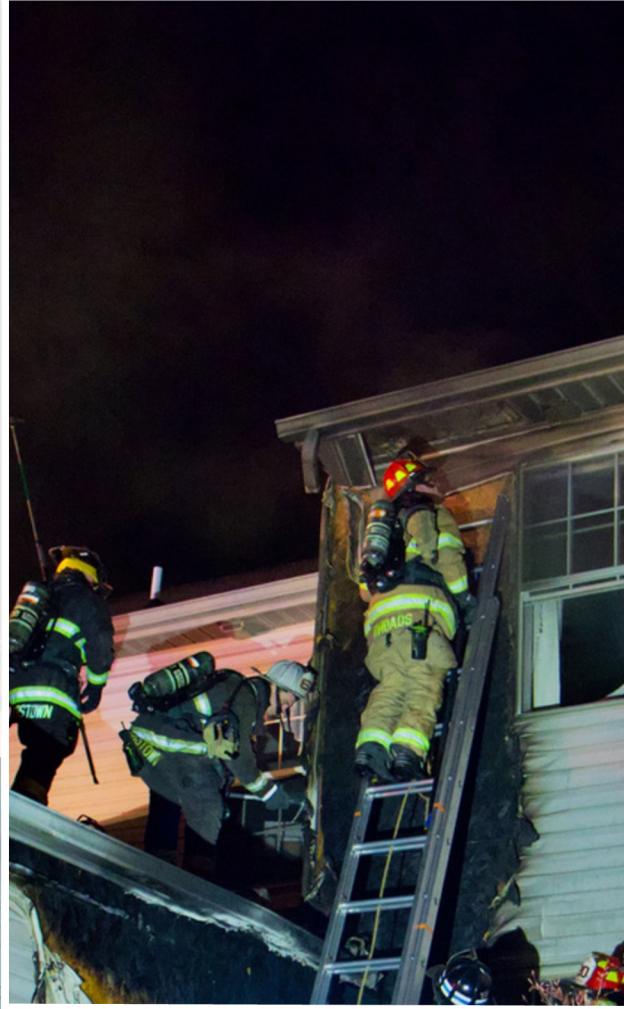


# EMERGENCY RESPONSE



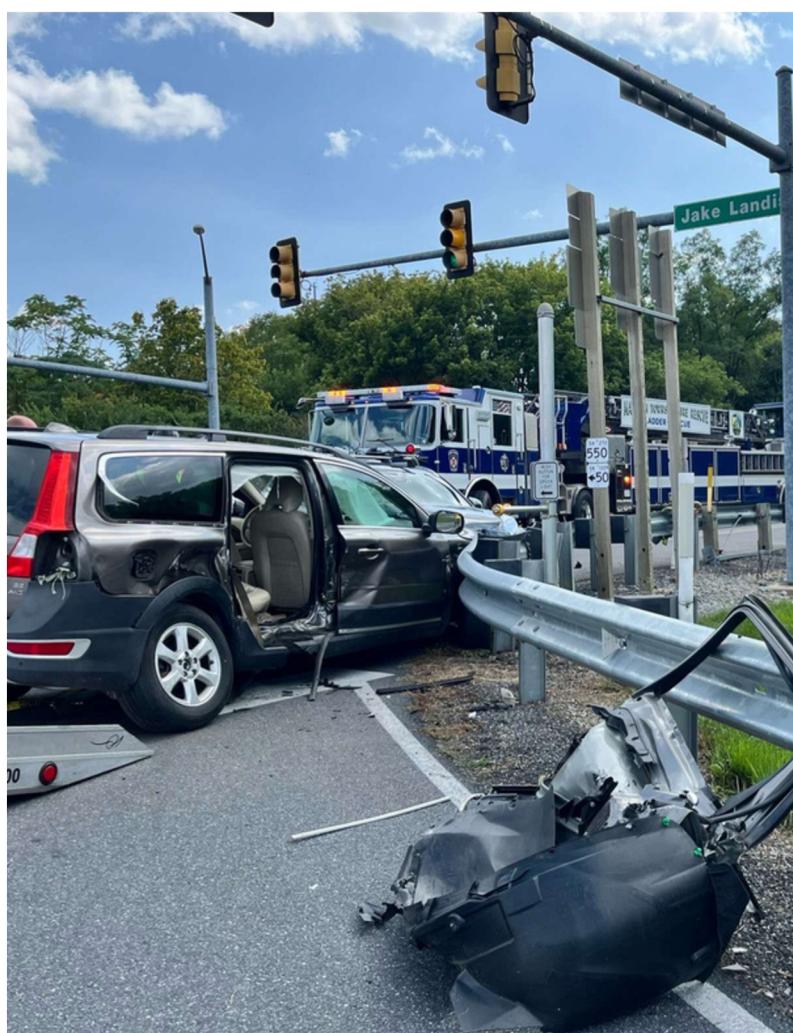
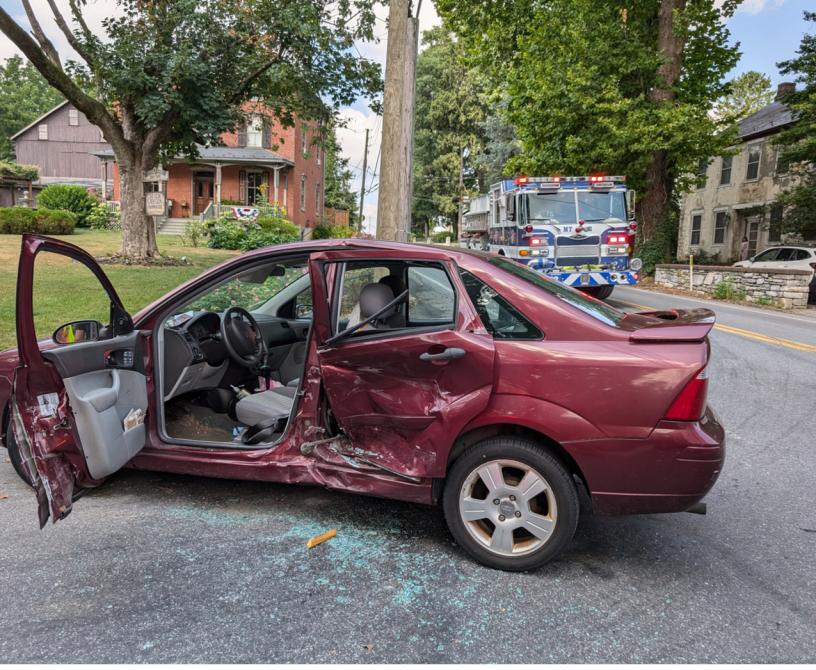


# EMERGENCY RESPONSE





# EMERGENCY RESPONSE





# EMERGENCY RESPONSE





# EMERGENCY RESPONSE





**From the entire MTFR staff,  
thank you for the support.**

